|  |  |  |
| --- | --- | --- |
| **Rajesh M.S** |  |  |
| **Phone: (M)** +91 9941906608  **Email:** mssrajesh@gmail.com |

**PROFESSINAL SUMMARY**

Total IT Experience of **8 Years 10 Months** including **2 years** with Tech Mahindra, Chennai.

* **2+** years of experience in salesforce.com configuration and development using Apex, Visual force and SOQL for various projects under several roles.
* **2** years of experience in UI development using JavaScript, Html, CSS, SDL Tridion.
* **4+** years of experience in web applications using PHP, Ajax, HTML, CSS and JavaScript, MySQL

**FUNCTIONAL / TECHNICAL EXPERTISE**

* Possess strong CRM business knowledge with hands on experience in implementing End to End CRM solution using SALESFORCE sales and service cloud platforms
* Good Knowledge on developing applications using APEX , Visual Force, Trigger, JavaScript, SOQL, HTML, JQuery
* Extensive experience in activities related to SFDC Deployment using Change Sets. Experience in Data migration using Apex Data loader
* Performing administration tasks such as creating accounts and profiles, defining fields, maintaining pick list values, etc
* Maintain users, roles, security, profiles, workflow rules ,sharing settings etc
* Ability to prepare design documents as per the Software requirements
* Expert level skills in interacting with clients, multifunctional teams, programmers and technical staff at all levels.
* Excellent ability in planning, organizing and prioritizing work to meet deadlines of the project and attain customer satisfaction at the highest level possible.

**TECHNICAL SKlLLS**

**Operating Systems :** Windows 98, Windows XP, Windows Vista.

**Salesforce Technologies :** Apex,Visual Force, Apex Data Loader.

**Languages :** APEX**,** PHP, HTML, JAVA SCRIPT, CSS, AJAX, XML.

**Framework :** Symfony

**Libraries :** Jquery, Prototype

**Database :** MySQL 4x/5x.

**Server :** Window and Linux Server

**CERTIFICATION**

* Salesforce.com Certified Force.com Developer (DEV 401)

**PROFESSION EXPERTISE**

**Tech Mahindra., - Chennai.**

**Designation****:**Module Lead **May 2014 – Till Date**

**Technologies Used** - SALESFORCE,JAVASCRIPT, JQUERY, HTML, CSS

**Website Address** - <http://www.techmahindra.com>

**Consult Paragon Solutions., - Bangalore.**

**Designation****:** System Analyst**Aug 2012 – May 2014**

**Technologies Used** - PHP, MYSQL, JAVASCRIPT, AJAX, HTML, CSS, SDL TRIDION

**Website Address** - <http://www.consultparagon.com>

**Pearl Softwares INC., - Coimbatore.**

**Designation****:** Senior Software Engineer**Aug 2011 – Aug 2012**

**Technologies Used** - PHP, MYSQL, DRUPAL, JAVASCRIPT, AJAX, JQUERY, HTML, CSS

**Roles Handled** - Team Lead

**Website Address** - <http://www.pearlsoftwares.com>

**Ephronsys PVT LTD., - Coimbatore.**

**Designation****:** Senior Software Engineer**Apr 2010 – Aug 2011**

**Technologies Used** - PHP, MYSQL, SYMFONY, JAVASCRIPT, AJAX, JQUERY, HTML, CSS

**Roles Handled** - Module-in-charge

**Website Address** - <http://www.ephronsystems.com>

**Angler Technologies India PVT LTD., - Coimbatore.**

**Designation****:** Software Engineer **Jul 2007 – Apr 2010**

**Technologies Used** - PHP, MYSQL, JAVASCRIPT, AJAX, JQUERY, HTML, CSS

**Roles Handled** - Mentor, Team Member

**Website Address** - <http://www.angleritech.com>

**PROJECTS AND WORKS**

|  |  |
| --- | --- |
| Project | **Chevron S2A Portfolio Management Application** |
| **Client** | Chevron |
| **Role** | Developer |
| **Duration** | Jan 2016 – Till Date |
|  |  |

**Project Description:** Lubricant business has yearly around 150 projects which they execute for different purposes which could be strategic or campaigns or other purpose related. Their PMO department is mainly help to create and manage these projects which means coordination with all participants in the projects, communication, status reporting etc. In each project, around 15 participants from 10 different functional groups participate and own multiple activities.

**Primary Responsibilities:**

* Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among
* Developed custom objects, custom fields, custom Tabs, Field dependencies and Validations.
* Developed triggers and classes on various objects for business logic according to requirement.
* Custom objects created and for those Validation Rules, Workflows and Approval process also created
* Created various reports and dashboards and designed various Web Pages in Visual Force.
* Designed and developed Apex Triggers for various functional needs in the application.

|  |  |
| --- | --- |
| Project | **DeltaDental** |
| **Client** | DeltaDental |
| **Role** | Developer |
| **Duration** | Jan 2015 – Nov 2015 |
|  |  |

**Project Description:** Since 1954 Delta Dental has been working to improve oral health and hygiene by emphasizing preventative care. Through its 39 independent member companies Delta Dental offers national dental coverage to groups and individuals. Marketing, Sales, Contracts, Quoting, benefits, billing, claim processing, provider management, payments and commissions are currently managed through different systems. The objective of the project is to build a new integrated system to bring overall sales effectiveness, reduce data inconsistencies and increase overall customer experience dealing with delta dental.

**Primary Responsibilities:**

* Developed custom objects, custom fields, custom Tabs, Field dependencies and Validations.
* Developed triggers and classes on various objects for business logic according to requirement.
* Designed and developed APEX Classes for various functional needs in the application.
* Designed various Visualforce Pages for Customization.
* Used SOQL with consideration to Governor Limits for data manipulation needs of application using platform database objects.

|  |  |
| --- | --- |
| Project | **GSK - CRS Global Rollout** |
| **Client** | GlaxoSmithKline (GSK) |
| **Role** | Developer |
| **Duration** | Sep 2014 – Jan 2015 |
|  |  |

**Project Description:** GSK has developed a Consumer Relations System (CRS) for managing consumer interactions through contact centers.Application is developed and hosted on Saleforce.com service cloud platform. CRS system is envisaged to be a single global system deployed on multiple hubs with each hub supporting a number of countries.Extending the configuration, application translation, user access management and application setup for the new country deployments. This includes Global Rollout for more than 30+ Countries. These customizations are developed and tested in various sandbox environments, subjected to user acceptance testing and then deployed into the Production instance.

**Primary Responsibilities:**

* Service Cloud Application Development (Configuration)
* Configure the email to case, web to case, live agent, Data Category and Knowledge, sharing settings and etc.
* Develop Apex Classes, Apex Trigger and Visualforce page
* Configure the workflows and Salesforce.com sites
* Data migration using salesforce.com import tool. Migrated data from MS Excel/ CSV files to SFDC using Apex Data Loader.
* Deployment for QA Testing Sandbox, Production

|  |  |
| --- | --- |
| Project | **SocialNetGate** |
| **Client** | SocialNetGate |
| **Role** | Module-in-Charge |
|  |  |

**Project Description:** SocialNetGate help business and individuals establish and promote their brands in social media sites. We have integrated prominent social networking APIs like FaceBook, Twitter, Posterous which make the process of getting the messages and contents that posted on this application an extremely easy one.

**Some of the Features List :**

* Account and Client Management
* Twitter and facbook API implemented for showing fair of data of the users in our application.
* Posterous API integrated to promote the brand details or posting the product content.
* Youtube & Google Calendar API integrated.
* Fusion Chart integrated for Graphical Reporting.

|  |  |
| --- | --- |
| Project | **FineYarns** |
| **Client** | FineYarns |
| **Role** | Team Lead |

**Project Description:** ERP stands for enterprise resource planning. It is fully integrated software which contains all business process modules in one single Software and it contains a DBMS to store all data. Purchased product from their vendors and stock details are updated in their system, once it is updated in the system then the accounting entries are done. It contains modules such as warehouse management, material management, financial management, order management, purchase management to automate all business process.

**Primary Responsibilities:**

* Perform End to End Analysis
* Write Detailed Technical Solution Document
* Programming and Debugging
* Peer Review
* Unit Test Case Preparation and Execution

|  |  |
| --- | --- |
| Project | **I-School Portal** |
| **Client** | ST. Patrick School |
| **Role** | Team Lead |
|  |  |

**Project Description:** This is school web portal developed by symfony framework. This specialized school management system take care of all the specific needs to schools, Also it designed to automate a school diverse operations from classes, exam to school events calendar. It has the options to setup the different type of users and their roles.

|  |  |
| --- | --- |
| Project | **Mobile Portal** |
| **Client** | MobileWorld |
| **Role** | Team Member |
|  |  |

**Project Description**: This E-Commerece web portal is a dedicated website for selling mobile accessories. The port has a rich gallery which maintains all the major brands of mobile accessories. The user can search and buy any desired products through online. The user has the provision to view the hot moving products would be able to search the products through brand wise, carrier wise, model wise etc

**EDUCATIONAL QUALIFICATIONS**

**Master of Computer Application (M.C.A)**

* T.U.K Arts College Thanjavur (Affiliated to Bharathidasan University), Tamil Nadu.
* Year of Passing : 2006

**Bachelor of Computer Application (B.C.A)**

* T.U.K Arts College Thanjavur (Affiliated to Bharathidasan University), Tamil Nadu.
* Year of Passing : 2003

**Higher Secondary School Certificate (H.S.C)**

* Town Higher Secondary School, Kumbakonam, Tamil Nadu.
* Year of Passing : 2000

**Secondary School Certificate (S.S.L.C)**

* Town Higher Secondary School, Kumbakonam, Tamil Nadu.
* Year of Passing : 1998

**ACHIEVEMENTS**

* Pat on the Back Award .
* Appreciation from Client for response time and for suggested functionality solutions.

**PERSONAL INFORMATION**

|  |  |
| --- | --- |
| Name | M.S. Rajesh |
| Date of Birth | 17 March, 1983 |
| Nationality | Indian |
| Linguistic Proficiency | Tamil , English |
| Mobile | 9941906608 |
| Personal Email id | mssrajesh@gmail.com |
| Mailing Address | #C5, Antony Green Land Apartment,  Vignarajapuram 4 th Extn.,  Medavakkam,  Chennai – 600 073 |

**DECLARATION**

I hereby declare that the above furnished information’s are true to the best of my knowledge.

**Signature,**

M.S. Rajesh.